

# Joshua Maust

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Enterprise Technology & IT Professional

## Positioning Statement

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Seeking a role where I can combine my enterprise systems background with my recent full-stack development training to build, modernize, and support scalable web applications that deliver reliable and user-focused technology solutions.

## Professional Summary

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Strategic and forward-thinking IT professional who brings extensive experience supporting, configuring, and optimizing enterprise systems and financial platforms. Highly skilled at translating business and operational requirements into technical solutions while providing application support, collaborating with developers, and contributing to software development initiatives. Demonstrated ability to lead system implementations, manage integrations, conduct SIT and UAT, troubleshoot issues.

## Core Competencies

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- Detail Oriented
- System Architecture/Configuration
- Tier 2/3 Application Support
- Cross-Functional Collaboration
- System Integrations
- Continuous Improvement
- Critical Thinking
- Requirements Gathering
- Data Analysis & Reporting
- SIT & UAT Validation
- Issue Resolution & Debugging
- Change Management

## Professional Experience

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### VAIL RESORTS, BROOMFIELD, CO (REMOTE) | 2025 – PRESENT | **SENIOR IT APPLICATIONS ANALYST (COUPA / PEOPLESOFT)**

- Directed end-to-end delivery of finance technology initiatives and oversaw activities from business requirements definition through deployment, stabilization, and post-implementation support.
- Coordinated multiple concurrent efforts spanning system upgrades, functional enhancements, and live production support while maintaining alignment with operational priorities and compliance expectations.
- Translated finance and procurement business needs into actionable system designs by partnering closely with stakeholders to define functional and technical requirements.
- Configured and refined application functionality to ensure consistency with internal controls and regulatory frameworks, including SOX-related considerations.
- Executed structured SQL analysis to validate transactional data, reconcile discrepancies, and support investigation of system-related issues across integrated platforms.
- Collaborated with internal teams and external vendors to maintain and enhance integrations connecting PeopleSoft Financials, Coupa, and additional enterprise systems.

#### KEY ACHIEVEMENTS

- Developed structured test scripts to validate system changes in accordance with established change management protocols.
- Supported application upgrades by coordinating testing activities, documentation, and issue resolution to preserve system integrity and operational continuity.

### DESIGNER BRANDS, COLUMBUS, OH (REMOTE) | 2024 – 2025 | **PROCURE-TO-PAY (P2P) PARTNER**

- Supported execution of procure-to-pay operations by ensuring system processes functioned across business divisions.
- Resolved accounts payable, associate, and vendor inquiries through detailed analysis of process flows, system outputs, and underlying transactional data.
- Analyzed reports to proactively identify discrepancies and prevent downstream processing issues within the P2P lifecycle.
- Partnered with stakeholders to align procurement system usage with policies, workflows, and operational expectations.

#### KEY ACHIEVEMENTS

- Delivered high-quality support to internal and external stakeholders while sustaining efficient and uninterrupted P2P operations.

- Assisted with the implementation and configuration of Oracle Fusion ERP during the organization's migration from Lawson.
- UNIVERSITY OF ARKANSAS SYSTEM, FAYETTEVILLE, AR (REMOTE) | 2023 | **WORKDAY SPEND/PROCUREMENT FUNCTIONAL LEAD**
- Led functional ownership of the Workday Spend and Procurement platform, including configuring business processes supporting purchasing, inventory, expenses, suppliers, credit cards, and contracts.
  - Designed end-to-end procurement workflows within Workday to ensure accurate system behavior aligned with institutional and operational requirements.
  - Conducted testing of configuration changes to identify risks, validate outcomes, and safeguard platform stability prior to release.
  - Coordinated integrations, punch-outs, and reporting solutions by working closely with cross-functional Workday teams to ensure accurate data exchange.
  - Engaged end users through recurring working sessions to gather feedback, address concerns, and support system adoption across stakeholder groups.

#### KEY ACHIEVEMENTS

- Partnered with Workday support teams to maintain transparency on system changes and minimize disruptions for tenants.
- Resolved Jira service desk issues while implementing targeted improvements that enhanced system usability and performance.
- Maintained functional expertise through continuous review of quarterly and annual Workday releases focused on spend and procurement capabilities.
- Spearheaded implementation of new Workday functionalities that improved efficiency within procurement operations.

#### OHIO CAT, BROADVIEW HEIGHTS, OH | 2013 – 2023 | **PROCUREMENT ANALYST**

- Implemented and configured Unit4 CODA and Emburse T&E solutions to support procurement, finance, and travel operations across the organization.
- Developed a comprehensive user enablement library consisting of training videos, written instructions, quick reference materials, and process documentation.
- Maintained the Procurement Department SharePoint environment to ensure easy access to self-service resources.
- Administered the vendor registration web portal and streamlined onboarding workflows while ensuring compliance with internal registration requirements.
- Managed procurement support requests through the KACE Systems Management Appliance with a focus on improving visibility and coordination of issue resolution efforts.

#### KEY ACHIEVEMENTS

- Led implementation of a new purchase order system and related spend management solutions for an organization of over 2,000 employees and \$1B in revenue to improve procurement efficiency through cross-functional collaboration.
- Designed and delivered ERP and accounting process training across company locations to enable consistent system adoption and knowledge transfer.
- Coordinated integration efforts between internal IT teams and external consulting partners to support successful delivery of system enhancements.
- Diagnosed system errors early to prevent user disruption; escalated issues to developers to ensure timely resolution.

#### ADDITIONAL EXPERIENCE

FLEETMATICS – SOLON, OH | **PROVISIONER**

SIRVA MORTGAGE – INDEPENDENCE, OH | **LOAN FACILITATOR**

## Education and Credentials

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BACHELOR OF BUSINESS ADMINISTRATION; *Kent State University, Kent, OH*

CLEVELAND CODES SOFTWARE DEVELOPERS ACADEMY; *Cuyahoga Community College, Cleveland, OH*

## Technical Expertise

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- **Web Development & Frontend:** HTML, CSS, JavaScript
- **Database & Backend:** SQL, Relational Databases, Python
- **Integration & Platform Support:** Postman, APIs, Active batch Flat-File Integrations, cXML Punch-Out Integrations
- **Tools & Platforms:** Jira Service Desk, Git, GitHub, VS Code, Lucidchart, Figma
- **Enterprise ERP & Financial Systems:** Coupa, PeopleSoft Financials, Workday, Oracle Fusion ERP, Unit4 CODA
- **Certifications:** Cleveland Codes Software Development Academy